



agenci

Part of the CYBERFORT group

Agenci transforms security management for Car Benefit Solutions

As the leading provider of Employee Car Ownership Schemes (ECOS) in the UK, Car Benefit Solutions delivers complete solutions from scheme design through to implementation and fleet management. With a strong presence in the automotive sector, the business works with 25 manufacturer brands to deliver to over 300 companies and 2000 franchise dealerships nationwide.

The Challenge

To cope with a growing number of regulations around data protection and information security and to better protect itself from cyber-attacks, Car Benefit Solutions required a partner to create and implement a comprehensive information security management system.

Solution

Car Benefit Solution's Technical Director reached out to Agenci, to create and implement an information security management system.

Agenci designed a bespoke framework to tackle the company's unique vulnerabilities and drafted its information security policies to help Car Benefit Solutions to align itself to ISO27001– the international standard for information security.

Agenci helped Car Benefit Solutions to tailor its approach to cybersecurity, working closely with their Compliance and Risk Manager and IT Manager to enable them to produce staff training material. This has really helped the business to foster a culture of genuine enthusiasm towards cybersecurity, giving staff members the confidence to report and speak openly about potential attacks.

Thanks to Agenci's collaborative knowledge transfer approach, and backed by ongoing support in the form of regular security steering group meetings, Car Benefit Solutions is now largely self-sufficient in managing its Information security and cyber-crime awareness.



It is vital for financial services firms to have robust security measures in place, both to demonstrate compliance to regulators and to protect their valuable data assets. As a forward-thinking, security-conscious business, Car Benefit Solutions must be praised for recognising that it needed support to revolutionise its culture around information security. We have a really strong relationship with the team, and will continue to support them in navigating the evolving cybersecurity and regulatory landscapes.

Gary Hibberd, Managing Director at Agenci

Products & services

- Bespoke framework to align to ISO 27001.
- Auditing policies and procedures against ISO 27001 requirements.
- Help and support when needed.
- Access to a virtual data protection officer.

Results & benefits delivered

- Improved cyber maturity, aligned to ISO 27001.
- Greater awareness of information security and cyber-crime.
- Smooth implementation of a bespoke information security management system.
- Ensured continuous compliance across the board.
- Increased confidence of Car Benefits Solutions' team in managing cyber risk.

Their verdict

"Agenci have been wonderful. Gary and his team have gone above and beyond in helping us to implement and maintain our information security management system, in order that we can improve the way we handle our information security.

"Thanks to Agenci's inclusive education programme, our employees are more engaged with preventing cyber-attacks than they have ever been before. They want to learn new processes, and fully understand the importance of protecting sensitive data both in and out of work. Today, we are more open and honest about potential security risks, praise our team for making others aware of possible vulnerabilities

and, due to Agenci's ongoing support, we are confident that we will be able to deal with new threats in the future.

"We owe it to Agenci for bringing us on this journey, and I would recommend them to any organisation that requires support with their information security. A truly brilliant service."

Ellen Davies, Compliance and Risk Manager at Car Benefit Solutions