



agenci

Part of the CYBERFORT group

Virtual Data Protection Officer (VDPO)

Ensure continued compliance with GDPR

The General Data Protection Regulation (GDPR) is the biggest change to data protection law in a generation. It brings a 21st century approach to the processing of personal data, providing much more protection for consumers, and additional privacy considerations for organisations.

If your business isn't prepared, you could be leaving yourself open to enforcement action, hefty fines and loss of trust that can damage both your public reputation and bank balance.

Over 50% of SME owners are still confused or unaware of the rules around GDPR

Source: Aon SME cyber survey 2018

GDPR and the Data Protection Officer

Ensuring and demonstrating continuous compliance with GDPR is a full-time job and employing a Data Protection Officer (DPO) is a legal requirement for many organisations.

Article 37 of the regulation states that you must assign a Data Protection Officer if;

- the processing is carried out by a public authority or body (e.g. government body)
- the core activities of the controller or the processor require regular and systematic monitoring of data subjects on a large scale; (e.g. Data Centres) or
- the core activities of the controller or the processor consist of processing on a large scale of special categories of data (e.g. Health, financial or legal).

Article 39 of GDPR states that the DPO shall perform at least the following tasks;

- Inform and advise the controller or the processor and the employees who carry out processing of their obligations with regards to the regulation
- Monitor compliance with the regulation, including the assignment of responsibilities, awareness-raising and training of staff involved in processing operations, and the related audits

- Provide advice relating to the data protection impact assessment and monitor its performance pursuant to Article 35
- Cooperate with the supervisory authority
- Act as the contact point for the supervisory authority on issues relating to processing and consult with regard to any other matter.

If you need a DPO, you'll need to identify someone where their role is independent to the day-to-day running of the organisation. This means the DPO cannot be the head of IT, operations or marketing for example, as there could be a conflict of interest.

You also need to ensure they have the appropriate skills and capabilities required to carry out their role. As well as knowing GDPR inside-out, they need to be familiar with the other EU-wide data protection directives. They also need to be clued-up on national laws, consumer laws, relevant international concerns, basic information governance, cyber security, and ethics, as well as the latest advice from the ICO and any issues and concerns raised by civil society and academic literature.

Our Virtual Data Protection Officer (VDPO) service

Our VDPO service has evolved from our Virtual Security Officer role, which we have provided for nearly a decade.

It is a practical and cost-effective solution for organisations that don't have the time, knowledge or expertise to fulfil their DPO obligations under GDPR and ensures that your business continuously adheres to the regulation, freeing you up to concentrate on growth.

This service is truly 'virtual', with our specialists offering guidance and support for all matters related to data protection while leveraging state-of-the-art technology to deliver services remotely, including;

GDPR Health Check

An assessment of your GDPR readiness, helping us understand your organisational structure and processing activities.

GDPR Toolkit

A full suite of data protection policies and procedures to help you maintain compliance including; data protection policy, information security policy, data retention policy, subject access request process, data breach notification process, legitimate interests assessment, privacy impact assessment and privacy statement for your employees and website.

GDPR software

An online portal enabling you to manage your policies and procedures in a structured manner and a basic training module for up to five users.

Awareness materials

Electronic posters and images to help you promote good data protection practices.

Monthly meeting

Regular meeting to offer step-by-step guidance on any Subject Access Requests, incidents and Privacy Impact Assessments that need to be covered and any actions that need to be taken within your organisation.

Data breach management

Your first point-of-call to offer advice and guidance following a breach.

Subject Access Request (SAR) management

We're on hand to advise on if your SAR requests are appropriate, and how to satisfy it. This includes satisfying the 'Right to be forgotten' and the 'Right to data portability'.

Monthly webinar

We host regular webinars covering a different topic each month. This can be used internally for your staff, either to attend live or to watch at a later time.

Monthly updates

A monthly newsletter to update you on data breaches that have happened across the world, any changes to data protection legislation and the latest guidance from the ICO.

Benefits of the VDPO

- Provides access to experienced data protection and cyber security practitioners with up-to-date expertise and knowledge
- Cost-effective thanks to the virtual aspect
- Ensures there is no conflict of interest between the DPO and other business activities
- Provides access to GDPR training, compliance solutions and best practice
- Ensures a robust approach to Subject Access Requests (SAR) and Breach Notification
- NOT a 'tick-box' exercise

What to expect when working with Agenci

We do things a little different here. We recognise that the route to building a trusted and truly secure organisation requires people to be engaged and to be fully committed to the journey.

We want to build a relationship with you that is mutually beneficial and fulfilling for us both by developing policies, procedures and practices that add real value. We'll also commit to making the experience fun too!

We are people, who understand the technical so that you don't have to. We'll take this burden from you, by understanding your needs, your concerns, your issues and then develop strategies and controls that address each of them.



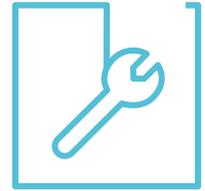
20+ years' experience
in cyber security



100s of
organisations helped



Passionate
expert team



Giving you the tools to
support your business

- First, we meet to understand your needs
- Then we create a bespoke proposal to meet your requirements
- Our Gap Analysis identifies where you need the most help
- The Build and Implementation of tailored security processes and procedures then safeguards your organisation
- Our continuous support from our Virtual Security Officers and Virtual Data Protection Officers keeps your systems secure and compliant



Our other services

Gap Analysis

Identify any vulnerabilities and produce a plan to fix them.

Build and Implementation

Bespoke security processes which work for you, not against you.

Virtual Security Officer (VSO)

Your dedicated VSO will work with you to satisfy all your security needs.

GDPR consultancy

Demonstrate that you are "Giving data proper respect", as outlined in the regulation.

ISO27001 consultancy

Secure your people, premises, processes, PCs and providers, regardless of how many you have.

ISO22301 consultancy

Build a Business Continuity Plan that really works in a crisis.

BS 10012 consultancy

Make evidencing compliance with GDPR easy by focusing on personal data.

If you're interested in finding out more about our services, get in touch and speak with one of the team.